

# DC Department of Buildings Document Viewer

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The Department of Buildings (DOB) Document Viewer allows external users to view and download public documents from the DOB records repository seamlessly from their home computer or mobile device. The viewer is accessible at **/DocViewer** and provides a comprehensive set of tools for viewing and managing documents.

## System Overview

The DOB Document Viewer is a web-based application that integrates with IBM FileNet Content Engine to retrieve and display documents stored in the DOB document management system. The application uses the ViewONE document viewer technology to provide high-quality document viewing capabilities.

## Key Features

- **Document Display:** View PDF, TIFF, and JPEG documents directly in your web browser without requiring additional software
- **Download:** Save a copy of any document to your computer for offline viewing or record-keeping
- **Image Rotation:** Rotate documents 45 degrees left or right, or flip 180 degrees for proper orientation
- **Brightness & Contrast:** Adjust visual effects including brightness, contrast, and image inversion for improved readability
- **Zoom Controls:** Zoom in and out of documents, or use the magnifying glass tool to focus on specific areas
- **Page Navigation:** Move between pages using next/previous buttons or jump directly to any page number
- **Multi-page Support:** View documents with multiple pages seamlessly
- **Print Functionality:** Print documents directly from the viewer

## Accessing Documents

Documents can be accessed by navigating to the DOB Document Viewer with a valid document identifier (GUID). The system will automatically:

1. Authenticate with the FileNet Content Engine
2. Retrieve the requested document and its content elements
3. Extract and prepare the document for viewing
4. Display the document in the ViewONE viewer interface

## Using the Document Viewer

### Toolbar Functions

#### Download Button

Click the download button to save a copy of the document to your computer. The document will be saved in its original format.



#### Rotation Controls

Use the rotation buttons to rotate the image:

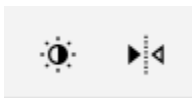
- Rotate 45° left
- Rotate 45° right
- Rotate 180° (flip)



#### Visual Adjustments

Adjust the document appearance:

- Increase/decrease brightness
- Adjust contrast
- Invert colors for better readability



#### Zoom Controls

Control document magnification:

- Zoom in (+) to see details
- Zoom out (-) to see more of the page
- Zoom rectangle tool: Click and drag to zoom to a specific area
- Fit to width/height options



#### Page Navigation

Move through multi-page documents:

- Next page (→)
- Previous page (←)
- Page number selector: Enter a specific page number to jump directly to that page

## Contact Information

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**TTY:** 711

**Email:** [dob@dc.gov](mailto:dob@dc.gov)

## Office Hours:

Monday, Tuesday, Wednesday, Friday: 8:30 AM - 4:30 PM

Thursday: 9:30 AM - 4:30 PM

*For technical support or questions about the Document Viewer, please contact the DOB Help Desk.*